

Noise Ordinance Procedure

Excessive Noise Prohibited: (§ 75-4) *(for more information, visit city code online)*

- (1) Audible beyond the property line of the premises from which it emanates between the hours of 10:00 p.m.-8:00 a.m.
- (2) Audible at a distance of 50 feet beyond the property line of the premises from which it emanates between the hours of 8:00 a.m.-10:00 p.m.
- (3) Audible at a distance of 50 feet from the source, if emanating from a public street, public park or other public place.

- Verify the address that the noise and offending disturbance is coming from.
- **Call 911** *not 311*
- Any neighbors also being impacted by the same disturbance should place a call to **911** as well. Calls-for-service are tracked by address and frequency.
- If you do not get the results that you expect during the visit from the Rochester Police Department, place another call to **911** and ask to speak to the Supervisor (*ask for a return call if they are not available*). Explain the issue and ask them to please issue a ticket to the offending party.
- If RPD does not arrive to investigate the incident, which can sometimes happen if there are an exceptionally large numbers of calls-for-service, call **911** early the next morning and ask to have an officer come to your home to file a supporting deposition. Be sure that you know the time(s) and day you called 911 (*you may think it was Friday night, but it may have actually been Saturday morning*). You will need to know this to file the deposition.
- The officer may deliver the ticket to the offending parties personally or turn the deposition into the “NSC” Neighborhood Service Center on South Clinton, where it will be given to the NSC Lieutenant or one of the Crime Prevention Officers. One of these officers will deliver the ticket and explain the laws that are being enforced by the City of Rochester and the City Noise Ordinance. The fine is \$200 per offense. Nuisance points may also be filed against the landlord/homeowner.

If you have questions or require additional assistance, contact the NSC office at 428-7640.